

ABOUT OUR SESSIONS

Strategy & Business Acumen

Facilitated by Camille McKee, GM of Finance and Belinda Rafiee, GM of Global Corporate Finance

In positions of middle management, we are often given either minimal information or too much information to make sound business decisions. This sometimes leaves us feeling uncertain and unable to translate strategy and develop short term and long term strategies that will improve business performance. Camille McKee and Belinda Rafiee will show you how to interpret strategy and improve business and financial acumen and commercial awareness.

Leading with Impact – 6 Core Needs Leadership is not easy.

Facilitated by Kylie Paatsch, National Leader of the Development Squad and Cherie Canning, Leadership Expert

Along with leading a business, setting strategy and handling many challenges, Leaders are expected to motivate and inspire their people to perform and develop in their roles. Our Leading with Impact session will give you further insight into understanding yourself as a Leader, understanding those you lead and provide you with tools and techniques to use to get the best out of your teams and people.

Creative Problem Solving

Facilitated by Brett Smith, Corporate Leadership Trainer and Fiona Taylor, Senior Leadership Expert

The world we live in has changed. Technology is growing at a rapid rate and we have four generations in our workforce. The old paradigm of solving problems can't keep up with the rate of technological development and younger generations are looking for fresher, innovative ways to solve things. Brett Smith and Fiona Taylor, accredited facilitators in design thinking, will talk you through the latest trends in creative problem solving and provide you with simple tools to use in your leadership and business.

On the Couch with Allisa & Mel

Allisa O'Connell, EGM Flight Centre Australia and Melanie Waters-Ryan, COO

Mel Waters-Ryan and Allisa O'Connell are two of the most senior and respected female leaders at Flight Centre. Each has raised a family, navigating major businesses changes and defined their own unique leadership styles over more than 30 years and multiple roles within FCTG.

Mel Waters-Ryan has been with the company since the day after her 21st birthday. Over the course of that 30 year career path, Mel has risen through the ranks from Travel Agent to Chief Operating Officer for FCTG.

Allisa O'Connell was recently appointed Flight Centre Brand Leader, a role that puts her in the driver's seat of FCTG's flagship leisure brand. O'Connell started as a Travel Consultant at Flight Centre Wintergarden in the 1980s and since then has worked across many other parts of the company including leisure (as the Australian EGM) and wholesale (as the Infinity Leader).

Together, these ladies will share their best advice and give you an insight into how they do it (the good, the bad and the sometimes ugly).

 **WOMENWISE**

LEADERSHIP SUMMIT

Tuesday 13 August

Flight Centre Travel Group's Global HQ in South Brisbane

9:00 am	Welcome to the day – FCTG style <i>with Joell Ogilvie, EGM Premium Brands</i>
9:15 am	Womenwise and intentions of the day <i>with Carole Cooper, Global Peopleworks Leader</i>
9:45 am	Strategy & Business Acumen
11:00 am	Morning Tea
11:45 am	BREAK OUT SESSIONS Creative Problem Solving Leading with Impact – 6 Core Needs
1:00 pm	Lunch and networking
1:45 pm	BREAKOUT SESSIONS Leading with Impact – 6 Core Needs Creative Problem Solving
3:00 pm	Afternoon Tea
3:20 pm	On the Couch with Allisa & Mel
4:20 pm	Close <i>with Kerry-Anne Walker, Director, Global Events</i>
4:30 pm	Networking Drinks <i>with the FCTG Australian Leadership team</i>

ABOUT OUR SPEAKERS

JOELL OGILVIE

With over 30 years in the FCTG family spanning twice as many brands and businesses, there is nothing Joell has not turned her hand to and succeeded in. She has led from the front, mentored and inspired thousands of Flighties... to list her accomplishments would take forever but safe to say that her reputation precedes her and her success, energy and love for this company are legendary.

Today, Joell is the Executive General Manager of FCTG's Premium brands and she's not afraid to share her experiences, along with the good and bad business decisions she's made.

CAROLE COOPER

Carole is a driving force behind Womenwise and is passionate about inspiring and promoting women within Flight Centre Travel Group and throughout the wider business community.

Starting her long and illustrious FCTG career almost 20 years ago in Canada, Carole has never been one to shy away from a challenge.

Carole has risen through the ranks of Team, Area and Brand Leader, and now leads the global HR operation of FCTG – a company that employs more than 25,000 across the world! From her youth activism days to leading the global Womenwise movement, Carole is a true inspiration for female leaders.

KYLIE PAATSCH

As FCTG's most experienced leadership trainer, Paatschy has been responsible for nurturing and enhancing the careers of countless FCTG people worldwide – cultivating generation after generation of leaders.

One of Kylie's favourite quotes is "amazing things happen when women help women" and we, at FCTG, are fortunate enough to have this amazing woman do just this in her role as Leader of Training and Development.

Her career at FCTG spans more than two decades and has taken her from travel consultant through to her true passion; inspiring people through leadership training. Along with juggling a full-time role and commitment to the Womenwise movement, Paatschy also heads up FCTG's Flexibility & Diversity initiative.

CHERIE CANNING

Cherie Canning spent the first half of her 16-year career as a Flight Centre area leader so she understands how successful teams operate, and what makes a great leader.

Turning her many years of frontline retail experience into her true passion of Leadership Training, Cherie has helped thousands of FCTG's people define their leadership style and become a mindful leader.

Cherie is a qualified Leadership Trainer and accredited NLP, Myers Briggs and HBDI practitioner, as well as a certified Life Coach and Mindfulness Coach.

As a mum to a 25-week preemie miracle (who is now a healthy 2.5 year old), Cherie knows a thing or two about resilience and optimism.

FIONA TAYLOR

Fiona Taylor has enjoyed a 30-year career with FCTG which started two days after her 21st birthday.

Fiona's first role was as a Consultant with Travel Action Flight Centre on the corner of Albert and Mary Street in Brisbane. Her first year was a roller coaster of highs and lows but she managed to finish runner up novice behind none other than Mel Waters-Ryan, our now COO.

Since her first year as a novice consultant, Fiona has progressed through the company in such a variety of roles you could never accuse her of sitting idle. She's been a 2IC, a TL, Area Leader, the GM of Travel Associates, Marketing Manager for Infinity Holidays, a Product Manager, a Training

Manager and more. Since 2013, she has been in charge of the Leadership Academy for our support businesses.

BRETT SMITH

Brett began his career with FCTG in 1999 in South Africa, and has been a facilitator with our Peopleworks department since 2004. With 20 years' experience, Brett looks after the Corporate Leadership Academy with a portfolio including empowerment, leadership and conferencing facilitation for FCTG's corporate brands.

Brett enjoys writing his own material, with a practitioner qualification in Education, Training and Development and certifications in training and assessment, MBTI personality profiling, HBDI thinking styles, De Bono's Thinking Hats as well as a Diploma in Leadership and Management.

CAMILLE MCKEE

Camille began her accounting career as a graduate accountant at KPMG in Brisbane, working in Audit and Assurance. After obtaining her Chartered Accounting qualifications, Camille travelled to Canada where she spent 11 years working and travelling throughout North America and the UK.

After a few years spent in teaching, Camille returned to accounting in January 2017 to take on the role of GM Finance for Support Services at Flight Centre Australia.

Camille leads multiple teams within FCTG's Finance Back Office and online businesses and with many women working in these teams, she is focused on ensuring they have the expertise and motivation to obtain their Brightness of Future.

BELINDA RAFIEE

Belinda Rafiee is a Chartered Accountant. She leads the Corporate Finance team and has been involved in the acquisition of some of FCTG's most exciting businesses around the world.

As the GM of Corporate Finance, Belinda works closely with operational leaders to help them achieve their long term strategic goals through investing in new models, new technologies and new geographies.

Personally, as a mother of two young girls, Belinda is passionate about supporting women in their finance careers to ensure they get the flexibility they need to achieve great things.

KERRY-ANNE WALKER

Kerry-Anne has, arguably, the best job in the entire company!

KAW, as she's most commonly known around here, started her career in FCTG as a Flight Centre travel consultant in 1993. After completing a bachelor of music degree and an early career in London in commodities and the financial markets, KAW decided to try being a travel agent. After a couple of years working in both retail and corporate parts of the business, and three babies later, KAW ended up working in support.

At this time, she was given an opportunity to work as the CFO of Australia, a role that even today remains one of the highlights of her career. Some would say this is a big call as she has for the past 15 years been responsible for overseeing the Global Gathering; an annual conference and the ultimate celebration of reward and recognition for the company's high achievers. With this role, KAW has been all over the world, worked with the most amazing people, performers and talented creative crew. From Bill Clinton to Gwyeth Paltrow and Chris Hemsworth... KAW has rubbed shoulders with them all!